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Liberty Utilities
P.O. Box 1380
Londonderry, NH 03053-1380
Visit our website at www.libertyutilities.com

FOR QUESTIONS REGARDING YOUR BILL CALL (800) 833-4200
FOR EMERGENCIES CALL (855) 327-7758



>000001 9135504 0001 092170 10Z

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JANE Q. PUBLIC
123 MAIN ST
ANYTOWN, NH 03301

Statement

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ACCOUNT INFORMATION

Account Number:	XXXXXXXX-XXXXXXX
Statement #:	5156565
Bill Date:	11/14/2018
Due Date:	12/12/2018
Next Meter Read:	12/11/2018

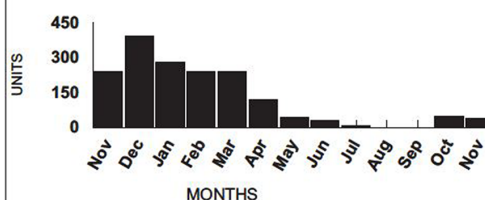
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Service Address: 123 MAIN ST
ANYTOWN NH 03301

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MONTHLY CONSUMPTION CHART



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Meter #	Rate Code	Read Type	Days	Service Dates	(Current - Previous) x	Multiplier	= Usage	Therm Factor	Therms
004119581	40-GR3	Actual	28	10/11/18-11/08/18	1922 - 1883	1.00000	39	1.02950	40

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IF YOU SMELL GAS, LEAVE THE PREMISES and CALL US IMMEDIATELY: Our emergency toll-free number is 1-855-327-7758 or call 911.

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ACCOUNT ACTIVITY

Previous Balance:	1,156.23
Balance Deferred to Payment Arrangement	1,156.23
Payments Received:	0.00
Balance Forward:	0.00
Payment Arrangement Installment	353.01
Current Charges:	
Minimum Charge \$0.5007 per day for 28 days	14.02
Distribution Chg 40.0000 units @ 0.56310	22.52
Distribution Adj 40.0000 units @ 0.09450	3.80
Gas Supply Chg 40.0000 units @ 0.39150	15.66
Normal Weather Adj \$8.36 x 28.70810%	2.40
Miscellaneous Charges/Credits:	
LUE - ENNG Late Fees	13.91
Total Amount Due:	1,581.55
Remaining Payment Arrangement	803.22

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KEEP THIS PORTION FOR YOUR RECORDS

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DETACH HERE TO RETURN TO US WITH YOUR PAYMENT

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Please include your account number on your check
Make checks payable to Liberty Utilities

BALANCE FORWARD	VOID & MISC CHG/CREDITS	PAYMENT INSTALLMENT	CURRENT CHARGES	AMOUNT DUE	ENCLOSED AMOUNT
0.00	13.91	353.01	58.40	425.32	

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Payment Coupon

Please check box and see reverse ☐ Update phone/address ☐ Assistance Donation

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Service Address: 123 MAIN ST ANYTOWN NH 03301

JANE Q. PUBLIC
123 MAIN ST
Anytown, NH 03301

LATE PAYMENT FEE:
Payments received after the due date
are subject to 1.5% per month late
fee.

Account Number: XXXXXXXX-XXXXXXX
Statement #: 5156565
Bill Date: 11/14/2018
Due Date: 12/12/2018

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Liberty Utilities - NH
75 Remittance Drive, Suite 1032
Chicago, IL 60675-1032

90445002444404097400000020336000000036909

00001 9135504 000002 000003 00010001

1. **Contact Information** - Use this information to contact us. Use the Emergency Number if you suspect a natural gas leak.
2. **Account Number** - This is your account number. The first 8 digits represent the location of your service and will change if you move. The last 8 digits represent your customer number and will never change. Use the full 16 digit Account Number whenever you phone, write or e-mail us with a question or to make a payment.
3. **Due Date** - To avoid late payment charges, please pay your bill on or before the Bill Due Date.
4. **Service Address** - This is the address of the gas service being charged for usage.
5. **Mailing Address** - Each month the bill is sent to this address which may differ from the Service Address.
6. **Monthly Consumption Chart** - This graph illustrates consumption at the Service Address on a monthly basis.
7. **Meter Information** - Details about Meter Number, Rate Code, Read Type, the number of billing days, and newly incurred consumption in units are shown here.
8. **General message** - This section is used to communicate important messages to you.
9. **Previous Balance** - This is the Total Amount Due from your previous statement.
10. **Balance Deferred to Payment Arrangement** - This is the original amount that has been placed on a Payment Arrangement Plan. This amount will be displayed only on your first statement after setting up the Payment Plan.
11. **Payments Received** - This amount is the total of all payments received and posted to your account since your last statement. It may take between 2-10 business days depending on payment method to post the payment to your account. If you recently made a payment, it may not have posted at the time of billing.
12. **Balance Forward** - This is the difference between your previous bill and payments made since then.
13. **Payment Arrangement Installment** - This is the amount you are required to pay per the Payment Arrangement Agreement for your account (until the Payment Arrangement is paid in full) in addition to the Current Charges, Taxes and Miscellaneous Charges/Credits for the billing period.
14. **Current Charges** - This amount is the total of charges you incurred and any appropriate taxes for the billing period. Current charges consist of the following:
 - a. **Minimum Charge** - This is a fixed cost regardless of your usage and covers metering, billing and account maintenance.
 - b. **Distribution Charge** - The cost of operating and maintaining the Liberty Utilities natural gas piping system that delivers natural gas to your home or business. This charge is based on your usage.
 - c. **Distribution Adjustment** - This charge funds low income programs, energy efficiency programs, and environmental projects. It also includes an adjustment for decoupling. This charge is based on your usage.
 - d. **Gas Supply Charge** - The cost to purchase, store and move gas through interstate pipelines. This charge is based on usage and can fluctuate monthly based on market price. It is passed directly to customers without a markup.
 - e. **Normal Weather Adjustment** - This line item is part of decoupling. It will be on your bill from November 1-April 30, and will either show a credit or charge to compensate for a colder- or warmer-than-normal month. Visit www.libertyutilities.com to learn more about decoupling.
15. **Miscellaneous Charges/Credits** - If applicable, this is the total amount of all Miscellaneous Charges/Credits applied to your account and are unique for the billing period.
16. **Total Amount Due** - This is the cumulative charge including Balance Forward, Miscellaneous Charges/Credits and charges for the current billing period.
17. **Remaining Payment Arrangement** - This amount represents the difference between the Initial Payment Arrangement and the installments that have been billed to your account. This is also the amount that will become due immediately if you default on your payment plan or if the account is to be closed. If the Payment Arrangement is being removed or the account is being closed, this amount will appear prior to Balance Forward.
18. **Special Message** - This section is used to communicate regulatory information and additional important messages to you.
19. **Payment Coupon** - Include this portion of your statement if you are mailing a payment or take it with you when you are making a payment at one of our designated payment locations.
20. **Update Phone/address** - This box must be checked if you are informing us of a change of address and/or telephone number. Be sure to complete the form with details on the back of the Payment Coupon.
21. **Remittance Address** - This is the address for mailing payments. Please ensure address is visible through the envelope window.